



Oracle Fusion Cloud - Human Resources - Implementing and Using Journeys

Here are links to the complete document Oracle Fusion Cloud - Human Resources - Implementing and Using Journeys: (If the links are outdated there will be a prompt to go to the latest version.)

<https://docs.oracle.com/en/cloud/saas/human-resources/faijh/index.html>

<https://docs.oracle.com/en/cloud/saas/human-resources/faijh/implementing-and-using-journeys.pdf>

What follows is a summary of the full document.



Contents

1	Overview	4
2	Prerequisites for Journeys	4
3	Templates	4
4	Assigning Journeys and Tasks	5
5	Guided Journeys.....	5
6	Contextual Journeys	5
7	Surveys Using Journeys	5
8	Synchronize Journey Template Changes	5
9	Configure Task Types.....	6
10	Configure Task Groups	6
11	Application Task Type.....	6
12	Embedded Application Task Type	6
13	External URL Task Type	6
14	User Defined Content Task Type.....	6
15	Report Task Type.....	7
16	Analytics Task Type	7
17	Agent Task Type	7
18	Electronic Signature Task Types	7
19	Configurable Forms.....	7
20	Advanced Task Type	7
21	I-9 Task Type	7
22	Oracle Process Automation Task Type	8
23	Use Activation Criteria to Trigger Tasks	8
24	Journeys and Document Records.....	8
25	Personalize Journeys	8
26	Secure Journeys	8
27	Notifications and Reminders	9
28	Preboarding.....	9



29	Deep Links in Journeys.....	9
30	Archive and Purge Assigned Journeys	9
31	Oracle Search for Journeys	9
32	Create and Use Journeys	9
33	Analyze Journey Errors.....	10



Here are links to the complete document Oracle Fusion Cloud - Human Resources - Implementing and Using Journeys: (If the links are outdated there will be a prompt to go to the latest version.)

<https://docs.oracle.com/en/cloud/saas/human-resources/faijh/index.html>

<https://docs.oracle.com/en/cloud/saas/human-resources/faijh/implementing-and-using-journeys.pdf>

What follows is a summary of the full document.

1 Overview

Overview of Journeys

Overview of Implementing Journeys

2 Prerequisites for Journeys

Journey Profile Options

Journey Lookups

Journey Categories

Moving to Journeys

3 Templates

Predefined Journey Templates

Journey Template Definition

Journey Allocation Criteria

Journey Completion Criteria

Actions Supported in Journeys

Considerations for Configuring Actions in Journeys

How You Configure Events in Journeys

How You Configure Other Events in Journeys

Example of Configuring Conditions in Journeys Based on Absence Attributes

Configure Criteria for Journeys and Tasks Using Redwood Rule Builder

Example of Creating an Onboarding Journey

Considerations When Using Enterprise Onboarding Journey Category

Considerations for Importing a Journey Template Configuration



4 Assigning Journeys and Tasks

Journey Actors

How Journeys are Assigned

Oracle Fusion Cloud Human Resources

Implementing and Using Journeys

How You Schedule Recurring Journeys

Attributes that Determine Journey or Task Assignment

How Task Performers and Task Owners are Determined in Journeys

Examples of Task Delay Duration in Journeys

5 Guided Journeys

Overview of Guided Journeys

Supported Task Types in Guided Journeys

Allow External Users to Access Guided Journeys

Enable a Guided Journey for Responsive Pages

Enable a Guided Journey for Redwood Pages

Enable a Guided Journey for Explore Tab in Journeys

6 Contextual Journeys

Overview of Contextual Journeys

Create a Contextual Journey

How You Manage Contextual Journeys

7 Surveys Using Journeys

Overview of Surveys in Journeys

How You Schedule Surveys in Journeys

Example of Creating a Survey in Journeys

How You Assign a Survey Journey

Use Cases for Surveys in Journeys

Create Quick Surveys in Journeys for Small Set of Workers

Compare Journey Questionnaires, Survey Journeys, and Manager Surveys

8 Synchronize Journey Template Changes

Overview of Synchronizing Assigned Journey Attributes



Journey Attributes Synchronized During Process Run

9 Configure Task Types

Overview of Journey Tasks

Task Types in Journeys

Considerations for Creating Journey Tasks

Oracle Fusion Cloud Human Resources

Implementing and Using Journeys

How You Create Journey Tasks

10 Configure Task Groups

Overview of Task Groups in Journeys

Example of Creating a Task Group in Journeys

Example of Determining Task Performers Only After a Specific Task is Completed

Considerations for Creating Task Groups in Journeys

How You Decide Whether to Use Tasks or Task Groups in Journeys

11 Application Task Type

Considerations for Using Application Task Type in Journeys

Example of Configuring Completion Criteria for a Journey Task

12 Embedded Application Task Type

Considerations for Using Embedded Application Task Type in Journeys

Example of Embedding an Application Task Region in a Journey Task

13 External URL Task Type

How You Configure the URL for an External URL Task Type in Journeys

14 User Defined Content Task Type

Configure User Defined Content Task Type for a Journey



15 Report Task Type

How You Configure the Report Task Type in Journeys

16 Analytics Task Type

How You Configure Analytics Task Type in Journeys

17 Agent Task Type

Configure Agent Task Type in Journeys

18 Electronic Signature Task Types

Configure Native Electronic Signature in Journeys

Oracle Fusion Cloud Human Resources

Implementing and Using Journeys

Configure Electronic Signature Using DocuSign in Journeys

How You Decide Whether to Use Native eSignature or DocuSign in Journeys

19 Configurable Forms

How You Create Configurable Forms in Journeys

Example of Creating a Configurable Form in Journeys

Journey Descriptive Flexfields

20 Advanced Task Type

How You Create an Advanced Task in Journeys

Create an Advanced Task in Journeys

21 I-9 Task Type

Example of Integrating Journeys with HireRight for I-9 Employment Eligibility Verification



Create Journey Tasks for I-9 Process
Statuses Sent from HireRight to HCM Using Journeys
Flexfield Mapping in HireRight for Journeys
Seeded Lookups for HireRight eVerification Status for Journeys
Remote I9 Process in Journeys HireRight Integration
How You Use Multiple HireRight Accounts in Journeys
Diagnostic Report for I-9 Integration Errors in Journeys

22 Oracle Process Automation Task Type

Integrate with Oracle Process Automation in Journeys
Example of Creating Oracle Process Automation Tasks in Journeys

23 Use Activation Criteria to Trigger Tasks

Overview of Activation Criteria for Journey Tasks
Example of Activating Journey Tasks Based on Task Status
Example of Activating Journey Tasks Based on Input to a Configurable Form
Example of Activating Journey Tasks Based on Input to a Questionnaire
When to Use Dependent Task and Activation Criteria in Journey Tasks

24 Journeys and Document Records

Move Journey Task Attachments to Document Records
Oracle Fusion Cloud Human Resources
Implementing and Using Journeys
How Journey Attachments are Stored in Document Records

25 Personalize Journeys

Journey Display Properties
How You Rename Journey Task Action Labels
Examples of Configuring Journey and Task Display Properties
How You Configure the Background Image for a Journey
How You Configure the Name Format Displayed on Journey Cards
Title for Journey Templates

26 Secure Journeys

How You Secure Journey Template Category



How You Secure Journey Template Operations
How You Secure Assigned Journeys Based on Specific Templates
Considerations for Configuring Journey Security

27 Notifications and Reminders

How You Configure Journey Notifications
Considerations for Journey Notifications
How You Use Predefined Alert Templates for Journey Notifications
Example of Translating Tokens for Journey Alerts
Journey Features with Only Alerts-Based Notification Support
How You Use Nudges to Send Journey Reminders
Example of Configuring a Nudge to Send Journey Reminders
Journey Notifications for Pending and Terminated Workers

28 Preboarding

How You Enable Sending Journey Notifications to Personal Email
How You Enable Access to Journeys for Preboarding

29 Deep Links in Journeys

Deep Links in Journeys

30 Archive and Purge Assigned Journeys

Archive and Purge Assigned Journeys
Oracle Fusion Cloud Human Resources
Implementing and Using Journeys
How You Archive and Purge Assigned Journeys
Examples of Assigned Journeys Archive and Purge

31 Oracle Search for Journeys

How You Enable Oracle Search for Journeys

32 Create and Use Journeys

How You Create Journeys



Personal Journeys

How You Use Journeys

How You Assign a Journey to Multiple People

Example of Delegating Access for Journeys and Tasks

33 Analyze Journey Errors

How You Troubleshoot Journey Issues

How You Analyze Journey Errors